**REHABILITATION CENTRE FOR CHILDREN at SSCY CENTRE**

**JOB OPPORTUNITY**

|  |  |  |
| --- | --- | --- |
| **Bulletin No.: 18-010** | **Department:****Research** | **Date:****March 1, 2018** |
| **Position: Non-Union** **Family Coach - Three Year Term Position**  | **Reports To:****PI Research Team** | **Start Date:**April 2, 2018 |

**About the Research**

The *BRIGHT Coaching* program was developed as a clinical trial by Canadian researchers in collaboration with parent representatives. The trial addresses the needs of families of preschool children (2.5-4 years old) with suspected developmental delays. The aim is to provide support and education for parents while their child is in the process of getting assessed, diagnosed and/or obtaining services for developmental delays. The program will help empower families in this difficult transition by giving them access to a “coaching intervention”: contact with a coach, online educational resources and parent-to-parent support.

**About the position**

We are seeking a Coach to work closely with our clinical trial participants. Each Canadian study centre (located in Quebec, British Columbia, Nova Scotia, Manitoba) will have a separate coach who carries out the intervention and serves as the representative of the BRIGHT Coaching program.

The four coaches will be interacting remotely (telephone, Skype) with parents to help empower them to become confident and knowledgeable in supporting their children in accessing services that are appropriate. Coaches will help guide parents to our exclusive online platform, which will equip them with online educational resources and peer support. Coaches will receive manuals and specific training activities including small group discussions, experiential learning and sharing of best practices among coaches in the trial. Coaches will have flexibility to work remotely from home and/or at an office in SSCY Centre. Coaches will each be supplied with a conference line/number; and access to an online platform, where they will be expected to carry out all work-related communications.

**Position responsibilities:**

* Develop a thorough knowledge of the BRIGHT Coaching program and education topics, as well as go through the topics one by one with each participating parent/caregiver.
* Help build and maintain contact with a socially diverse group of parents with children with developmental concerns in Manitoba (30-50 families per coach).
* Provide support to parents by listening, engaging and interacting.
* Provide parents guidance on proactive health promotion, developmental stimulation and skills training to optimize development.
* Provide information on local and specialized developmental services that might be of benefit to the child. Coaches are expected to do research on local services available.
* Guide parents in using our exclusive online educational platform, designed to inform families about child development, health coordination/navigation, and peer support.
* Use and moderate the online platform at regular intervals and encourage use of the platform by inciting dialogue among participants.
* Telephone contact with each parent/family: Ideally every 2 weeks (depending on family availability, and a minimum contact of once every 4 weeks. Each telephone coaching session: 45-60 min. Duration of contact with each family will be 18 months. Other related duties as required.

**Qualifications:**

* Reside in Manitoba
* University degree in a health or social science field
* Professional and/or personal experience working with families of young children with developmental challenges
* Skills and experience in motivational interviewing, family support, child development, individual and collaborative goal-setting and shared decision-making
* Experience with videoconference software (e.g. Skype and FaceTime)
* Fluency in English. Ability to communicate in another language is an asset
* Ability to understand complex points and programs quickly and accurately
* Ability to attain and respect a well-developed sense of boundaries and limits
* Knowledge in child development
* Coaching experience or relevant training
* High degree of flexibility in your schedule, ability to deal with schedule changes, participant stress levels, and ambiguity
* Experience in connecting and professional relationship building with people from a wide variety of income and education levels, cultures and ethnicities, familial arrangements, and understandings of childhood/development
* Experience dealing with health, educational, and social services on behalf of children and families in Manitoba
* Possess an understanding of the provincial and regional culture of Manitoba, (i.e. longstanding connection to an understanding of Manitoba) including immigrant and newcomer communities in Manitoba
* Child health professional or child care background is preferred

**Hours of Work:** Approximately 17 hours per week over three (3) years (0.5 FTE of a 35-40h workweek). Should be reachable at least every second day. Calls with families will vary depending on family availability (once every 2 to 4 weeks) and will be schedule at a time convenient for the parent. As such, some evening/ weekend work may be required to accommodate family schedules. Evening appointments will be made available until 8pm at least one night per week, and one day each weekend.

**Salary:** Determined based on experience

|  |  |
| --- | --- |
| **Apply in Writing to:** **Barb Borton, Director of Rehabilitation and Clinical Services****1155 Notre Dame, Wpg MB R3E 3G1****Email: bborton@rccinc.ca** | **Closing Date:** **March 12th, 2018** |